## DONATED DENTAL SERVICES (DDS)



1800 15th Street, Suite 100 Denver, Colorado 80202 Toll Free: 888.623.2780 Fax: 303.534.5290 www.DentalLifeline.org

## Dear Applicant:

The following pages are the Donated Dental Services (DDS) Program Application.

#### **ELIGIBILITY:**

Dentists in your state have volunteered to provide dental care. They do this for free to eligible applicants.

If you have a permanent disability, **or** over 65 years old, **or** medically compromised, and don't have enough money to pay for dental care, you may qualify for free treatment through the DDS program.

#### COST:

People who qualify usually pay nothing. Occasionally, people who can pay for part of their care may be asked to do so, especially if you need laboratory work.

#### **DENTAL BENEFITS:**

If you have dental insurance (including dental provided through Medicaid), you need to use that first.

#### APPLICATION PROCESS:

#### Step One

Complete entire application to the best of your ability.

### Step Two

When we get your application, we will decide if you appear eligible for the program. If you appear eligible, we will put you on the waiting list in the order your application was received. If you are not eligible, we will send you a letter of denial. **Depending on where you live, the wait will be several months or can be over a year.** We cannot return phone calls about where you are on the waiting list due to the volume of calls we receive.

#### Step Three

When your application comes to the top of the waitlist, DDS will contact you. If the coordinator determines you are eligible, you will be referred to a volunteer. If a volunteer agrees to see you, you will schedule an appointment. **Final acceptance** into the program will be made only **after** the first appointment with the dentist.

We are sorry you are experiencing a dental problem and we hope the Donated Dental Services (DDS) program may be of some help.

Sincerely,

**DDS Program Coordinator** 

Please keep this page for your records.

## **Frequently Asked Questions and Answers**

## 1. I have questions about how to fill out the application; who can I call?

• Do your best to complete as much as you can. Remember to sign page 4 of the application. When you are on top of the waitlist, we will call you to review your application together.

## 2. How will I know if you received my application?

• A postcard will be mailed to you within a month of your application being received.

#### 3. How can I find out where I am on the waitlist or how long do I have to wait?

• I am sorry we are unable to answer this question. The waitlist is based on the number of volunteers in your area and how many people are already waiting for services.

#### 4. I have a dental emergency, can you help?

• We do not offer emergency treatment. When you become a patient of the program, it could take 4 weeks or longer to find you a dentist.

#### 5. How far will I have to travel?

• We will try to send you to a volunteer who is close to where you live.

## 6. Where do I send my completed application?

• The mailing address and fax number are on page one (1) at the top left corner.

## 7. Who pays the dentists?

• Dentists are not paid by anyone. They have agreed to donate their time to treat our patients.

## 8. What kind of dental work can I get through the DDS program?

• The dentist will come up with the treatment plan. The goal is to make sure you are pain-free and able to eat properly.

## 9. Is there an income limit to get help?

• The program is here to help people who cannot afford the treatment they need. Each application will be reviewed to decide whether you qualify for dental care. If you believe you cannot afford your dental care, please apply.

## 10. What should I write in the Referral Agency Section?

• Please give the name of the agency that gave you the application or the name of the agency that you go to for services.

## 11. What does "Medically Triage" mean?

• If you check "Yes" to one of the questions on page one (1) of the application, you could be "medically triage." This means your dental needs may be affecting your health.

### 12. Who can fill out the Medical Triage form?

• Please take the Medical Triage form to your treating physician or nurse.

## 13. Can I choose the dentist I go to?

• No. We match you with a dentist from the program who is located near where you live.

## APPLICATION FOR DONATED DENTAL SERVICES (DDS) PROGRAM

Donated Dental Services (DDS) 1800 15th St. Suite 100 Denver, CO 80202

For Internal Use Only:						
Application ID:				Date entered:		
Circle One:	C	D	T	Date:		

001,00,000	Circle One:	C	D	T	Date:		
				Date of	of application:		
APPLICANT INFORMATION							
Name:		_Phone: (	(	_)			(home)
Address:		_Phone: (	(	_)			(cell)
City:State:	Zip Co	ode:		_ Count	ty:		
Email Address:							
Date of birth: Age:	Male:	Female:		Militar	y Veteran:		
Marrital status: Single Married Married	Divorced	Widowe	ed 🗌	Separa	ted		
Contact Person Name (relative, friend, etc.):							
Phone: ()	_ Relationship to	o you:					
Have you received services through the DDS pro	ogram before?	Yes	No 🗌	If yes,	in which state?		
How did you hear about the DDS program?							
MEDICAL INFORMATION (if you answer y	yes to any of the	e question	ıs belov	v please	take page 6 of t	his applic	ation to
your doctor and have them fill it out. Attach th	e completed for	m to you	r applic	ation w	hen you submit	<u>it)</u>	
Do you have an artificial heart valve and/or sten	t? Yes 🔲 No	☐ Do y	ou have	e osteop	orosis?	Yes 🗌	No 🗌
Do you receive treatment for heart problems?	Yes 🗌 No	☐ Do y	you hav	e rheum	natoid arthritis?	Yes 🗌	No 🗌
Are you currently on dialysis?	Yes 🗌 No	☐ Do y	you hav	e Lupus	?	Yes	No 🗌
Do you have a current dental infection?	Yes 🗌 No	☐ Do y	you hav	e Multij	ple Sclerosis?	Yes 🗌	No 🗌
Have you ever had an organ transplant?	Yes 🗌 No	☐ Do y	you take	e Clozar	il?	Yes	No 🗌
Are you currently being treated for cancer?	Yes 🗌 No	☐ Do y	you hav	e Crohn	's disease?	Yes 🗌	No 🗌
Do you have an artificial joint or other orthoped	ic hardware?					Yes 🗌	No 🗌
Have you taken any of the following medication	s; Boniva, Proli	a, Fosama	ax, Rec	last, Act	onel, Interferon	? Yes	No 🗌
Major Disabilities or Health Problems (if your h	ealth problem is	s listed ab	ove ple	ase expl	ain all in as muc	h detail a	S
possible, also include health problems not listed				_			

Primary Physician's name:						
Phone: ()	Fax: ()_					
Do you use a: Wheelchair:  Cane:	Walker: Scoote	er:				
Do you require wheelchair access? Yes:	No:					
DENTAL INFORMATION						
Briefly describe your dental problems:						
How many natural teeth do you have remaining? # of	f Upper Teeth:#	of Lower Teeth:				
Name of last dentist:	Phone: (	)				
Approximate date of last dental visit:						
How will you get to dental appointments?						
Please list other cities or how far you are willing to tr	ravel in order to get dental trea	tment:				
DEFENDING A CENCY A CENCY THROUGH		CEDVICEC				
REFERRING AGENCY or AGENCY THROUGH		SERVICES				
Agency name:  Name of caseworker:						
Address:						
City:						
HOUSEHOLD FINANCIAL INFORMATION	State	Zip:				
Number of people in your household:						
Name of each person in the household: Age:	Relationship to you:	Monthly Income:				
Name of each person in the household. Age.	Relationship to you.	wonuny meome.				
		<del></del>				
MONTHLY HOUSEHOLD INCOME:						
Are you able to work? Yes: No:						
If no, please explain why:						
If you are employed, place of employment:						
Your monthly employment income: \$						
Is your spouse/significant other employed? Yes						
If no, please explain why:						
If they are employed, Place of employment:						
Spouse's/significant other's monthly employment inc	come: \$					

Monthly amount:	Year benefit began:						
\$							
\$							
\$	·						
\$ \$ \$							
						Yes: No:	
No: Monthly amou	nt: \$						
No: Medicaid #:							
No:							
No:							
No:							
Phone: \$							
Medications/Medications	edical Costs: \$						
rance: \$							
year of car:							
expenses/Gas: \$							
ental treatment? Yes:	No:						
s:							
explained in other areas:							
	\$\$ \$\$ \$\$ \$\$ \$						

## **AGREEMENT**

# Please read the following statements If you understand and agree to the conditions please sign and date the form below

## **Agreement – Release of Information**

- a) I understand that I will need to provide personal information that includes but, is not limited to medical, dental, and financial condition. I authorize the DDS program to obtain information from, and share information with my physician(s), dentist(s), contact people I listed, and/or government or private agencies in order to determine my eligibility for the DDS program.
- b) I understand information provided by me or others as noted above may be given only to the volunteers involved in my treatment and will be held confidential. I authorize the DDS program to share information with and obtain information about me with one or more dentist(s) volunteering in the DDS program.
- c) I understand if my disability is AIDS or HIV related, I authorize the DDS program and Dental Lifeline Network Washington DC to release information about my AIDS or HIV-related medical condition to one or more volunteer dentists in the DDS program and hold Dental Lifeline Network Washington DC harmless for doing so.
- d) I also understand that I have a right to revoke this consent at any time except to the extent that the person who is to make the disclosure has already acted in reliance on it. Furthermore, this consent will expire at either the termination or completion of my treatment through the DDS program.

## **Eligibility & Treatment Understanding**

- a) I realize that my application to the DDS program does <u>not</u> assure I will be referred for an examination or that I will be accepted as a patient following an examination. I understand that Dental Lifeline Network Washington DC, which coordinates the DDS program, will determine whether I am eligible for the program and, if so, will try to refer me to a participating volunteer dentist. I further understand that the dentist, <u>not</u> the organization, is solely responsible for diagnosis and any possible treatment that I might receive for my dental needs.
- b) I understand that the dentist(s) has volunteered to treat my existing dental condition only and is not obligated to provide donated care in the future or to maintain me as a patient.
- c) I understand that a volunteer dentist in the DDS program may discontinue providing services to me at any time upon reasonable notice provided to me. I understand that, after receiving such notice, I am responsible for obtaining the services of an alternate dentist. I also understand that the Dental Lifeline Network Washington DC has no responsibility to assist me in obtaining the services of an alternate dentist.

## My Responsibilities

- a) I agree to find and obtain reliable transportation to and from all dental appointments. Also, I agree to arrive on time to all of my appointments and will make every effort to arrive 15 minutes early prior to the time of my appointment.
- b) I agree to keep all appointments unless I have a serious emergency and rescheduling is unavoidable. If I have an emergency and I am unable to keep an appointment, I will follow the dentist's policy regarding cancellation and call the dentist's office to cancel my appointment at least 24-48 hours in advance. I understand that if I miss an appointment without calling in advance or reschedule or cancel more than one appointment, I may be terminated from the DDS program.
- c) I shall not ask the DDS volunteer dentist for pain medication and understand that medications will only be supplied or prescribed to me by the dentist when it is absolutely necessary and at their discretion and at the dentist's discretion.

To the best of my knowledge, the information provided in this application is a full and accurate disclosure of my current physical, medical, and financial status and I agree to the terms and conditions stated above:

Signature of client or c	gnature of client or client's guardian (if applicable):									
Printed name of client:							Date:	/	/_	
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# **Photo and Information Consent Form (Optional)**

I authorize Dental Lifeline Network • Washington DC to use my name, information, statements, or photograph for public relations purposes, and to attribute my statements to me as an expression of my personal experience. I understand that this information may be used in dental journals, website(s), media articles, advertisements or other marketing materials that promote the programs of the organization and encourage involvement from dental professionals and funders. I also agree that no material needs to be submitted to me for any further approval, and I give the organization the right to copyright such material if necessary. I understand that if I don't grant this permission, it will not affect my eligibility for receiving services through Donated Dental Services (DDS).

Signature of client:	Date:			
-				
Signature of client's guardian (if applicable):	Date:			

**PLEASE NOTE:** This form should only be submitted if one of the boxes is checked "yes" under the "Medical Information" section on page one (1) of the application. This form <u>MUST BE COMPLETED BY YOUR PRIMARY MEDICAL PRACTITIONER</u>.



Please Return to:

# Donated Dental Services (DDS) - Medical Triage Form

DDS is dedicated to helping people with disabilities, the elderly, or the medically fragile/compromised. We need your help to prioritize the dental needs of your patient.

Patient Name (Printed): Program: NATE							
Medical Necessity of Dental Care:							
Given medical circumstance(s), are you concerned the person's dental condition poses a significant risk of increased morbidity?							
☐ Yes* ☐ No (If the answer is no, do NOT proceed with the remainder of the form)  *If yes, please grade risk:  ☐ Moderate, needs dental care completed within six to twelve months  ☐ Severe, needs dental care within three to six months  ☐ Urgent, present status an unacceptable risk to overall care (i.e., abscesses, osteomyelitis)							
Medical Condition (please check all applicable lines):							
☐ Sepsis concerns because patient is immunocompromised by:							
☐ Disease(s) (specify)							
☐ Immunosuppressant / Cytotoxic drugs (specify)							
☐ Infection of existing or planned orthopedic prosthesis / hardware							
☐ Infection of existing or planned implanted vascular / valvular / cardiac devices							
☐ Recipient of or candidate for organ transplant (type)   Date of Transplant: / /							
☐ Poorly managed diabetes (date and level of last A1C)							
☐ History of endocarditis, valvular heart disease							
☐ History or current use of bisphosphate drugs for cancer, osteoporosis (clarify if such drugs are							
☐ Planned, ☐ Currently being used, ☐ Completed (year discontinued)							
☐ Recurrent pulmonary complications (infection, COPD, aspiration)							
☐ Planned surgical, endoscopic, or intubation being postponed because of brittle / loose / infected teeth							
☐ Dysphagia related to (disease) risking aspiration because of missing teeth and impaired mastication							
☐ Serious risk that severe dental infection may create abscesses / dissecting cellulitis							
☐ Patient requires recurrent use of antibiotics and/or opioid drugs because of unresolved dental infections							
□ Other							
Oral Condition (please check applicable line):							
Severity of disease:  Mild (no obvious decay or periodontal infections)  Moderate (obvious decay and/or periodontal disease but not extreme)  Severe (rampant decay, teeth fractured and/or mobile, significant periodontal inflammation  Other; please describe							
Physician Name: Physician Signature: Date: Physician Address and Telephone #:							