#### Dental Lifeline Network's



# **DONATED DENTAL SERVICES (DDS)**

# Dear Applicant:

The following pages are the Dental Lifeline Network's Donated Dental Services (DDS) Program Application.

PO Box 468061 Jacksonville, FL 32245

#### **ELIGIBILITY**:

Phone 850.577.1466 Fax 850.577.807.1467

Dentists in your state have volunteered to provide free dental care.

www.Dentallifeline.org

If you have a permanent disability, **or** are over 65 years old, **or** are medically compromised and do not have enough money to pay for dental care, you may qualify for free treatment through the DDS program.

#### COST:

If you qualify, you may not need to pay for anything. From time to time, people who can pay for part of their care may be asked to do so, like when laboratory work is needed. The Dentists providing the treatment are volunteers who are donating their services and are not compensated by DLN or any other entity.

#### **DENTAL BENEFITS:**

If you have dental insurance (even through Medicaid), you will need to use that first. Please provide a copy of your dental coverage and/or a letter of denial with your application.

#### **APPLICATION PROCESS:**

#### Step One

Fill out the entire application the best that you can. Do not leave any sections blank. Please provide proof of income, and if you are disabled include proof of disability (e.g., SS Award Letter) with your application.

# Step Two

When we get your application, we will decide if you appear eligible for the program. If so, we will put you on the waiting list in the order your application was received and send you a notification that your application was received.

The wait will be several months or can be over a year in some areas. We cannot return phone calls about where you are on the waiting list.

#### Step Three

When your application comes to the top of the waiting list, we will contact you and go over the application with you. If you are eligible, you will be referred to a volunteer dentist. If a volunteer agrees to see you, you will schedule an appointment. **Final acceptance** will be made **after** the first appointment with the dentist.

We are sorry you are having a dental problem. We hope that Dental Lifeline Network's Donated Dental Services (DDS) program may be of some help.

#### Sincerely,

Dental Lifeline Network's DDS Program Coordinator

# **Frequently Asked Questions**

## 1. How will I know if you received my application?

• An email or postcard will be sent to you within a month of your application being received.

#### 2. How can I find out where I am on the waiting list or how long I have to wait?

• We are unable to answer this question. The waiting list is based on the number of volunteers in your area and how many people are already waiting for services.

#### 3. I have a dental emergency, can you help?

• We are NOT able to offer emergency treatment due to the amount of people on our waiting list. In addition, once an applicant becomes an active patient, it can still take 4 weeks or longer to find adentist.

#### 4. How far will I have to travel?

• We will try to send you to a volunteer close to where you live.

# 5. Where do I send my completed application?

• The mailing address and fax number are on page one (1) of the application at the top left corner.

# 6. Who pays the dentists?

• Dentists are not paid by anyone. They have agreed to donate their time to treat our patients.

#### 7. What kind of dental work can I get through the DDS program?

• The dentist will come up with the treatment plan. The goal is to make sure you are pain-free and able to eat properly. The DDS program does not typically provide dental implants.

## 8. Is there an income limit to get help?

• The program is here to help people who cannot afford the treatment they need. Each application will be reviewed to decide whether you qualify for the program. If you believe you cannot afford your dental care, please apply.

#### 9. What if I have dental insurance?

• You will have to exhaust your dental benefits prior to receiving care through the program. Please reach out to your dental insurance before applying to see if it will cover all or some of the services services needed.

# 10. What should I write in the Referral Agency Section?

• Please give the name of the agency that gave you the application or the name of the agency that you go to for services; such as dialysis clinics, human services organizations, aging services, etc.

#### 11. What does "Medically Triage" mean?

- Your doctor has told you that you need medically necessary dental care. Examples of such treatment includes needing dental clearance in order to receive a transplant, start chemo or neck/head radiation, surgery, starting new medications, etc.
- If you fit within these criteria, your doctor will have to fill out a form stating that your dental issues are affecting your medical condition/s. The DDS Coordinator will send you a copy of the form once your application is received or it can be found on Page 6 of the hard-copy application.

#### 12. Who can fill out the Medical Triage form?

• Please take the Medical Triage form to your treating physician or nurse.

#### 13. Can I choose the dentist I go to?

• No. We match you with a dentist from the program who is located near where you live.

# APPLICATION FOR DENTAL LIFELINE NETWORK'S DONATED DENTAL SERVICES (DDS) PROGRAM

Dental Lifeline Network,	For Internal Use Only:					
Donated Dental Services (DDS)	Applicati	on ID:			Date entered:	
	Circle Or	ne: C	D	T	Date:	
Fax 785-273-1542						
APPLICANT INFORMATION				Date of	of application:	
Legal Name:		Pron	ouns (op	tional):		
Preferred Name (optional)		Phon	e: (	)	(h	ome)
Address:		Phon	e: (	)	(c	ell)
City:	_State:Z	Zip Code:		County	:	
Email Address:		Vete	ran: 🗌	Branch	(Provide D	D-214)
Date of birth: Age:	Sex at Bi	rth: Male	Femal	e 🗌 Other	· 🔲	
Gender: Man  Woman Transg	gender 🗌 Non-Bi	nary/Non-co	onformir	ng 🗌 Pre	fer not to answer/Other	
Race: White Black Americ	can Indian/Alaskan	Native	Asian [	Native	Hawaiian/Pacific Islander	
Latinx Prefer not to answ	er Other				_	
Marital status: Single Married Divorce	l Widowed Separat	ed [				
Emergency Contact (relative, friend, etc.	e.):					
Phone: ()	Relation	ship to you:				
Have you received services through DL	N's DDS program	before?Yes	☐ No	If yes	, in which state?	
How did you hear about DLN's DDS pr	ogra <u>m?</u>					
MEDICAL ELIGIBILITY						
Has your doctor mentioned that you mu	st have medically-	necessary de	ental care	e? (exampl	es: In order to start amedic	ation,
receive a transplant, receive head/neck	radiation, etc.)	es No	If Y	es, please	take page 6 of this application	on
(Medical Triage Form) and have your p	hysician fax it bacl	k to us.				
MAJOR DISABILITIES OR HEALT	<u> TH PROBLEMS</u> (	Please expla	in in as	much deta	il as possible; include date	
diagnosed, symptoms, treatment, etc.):						
Primary Physician's name:						
Phone: ()			(	)		
Do you use a: Wheelchair: Cane:	Walker:	Scooter:				
Do you require wheelchair access?	Yes: \Box	lo:				

DENTAL INFORMATION			
Briefly describe your dental problems:			
How many natural teeth do you have left?: # of Upper Teeth of last dentist:  Phone: (		Check all that apply:  ☐ Do you smoke?	
Approximate date of last dental visit:	,	☐ Do you use illicit drugs?	
How will you get to dental appointments?		<ul><li>☐ Are you on Medications?</li><li>☐ Are you nervous about</li></ul>	
Please list other cities or how far you are willing to travel in		seeing a dentist?	
Trease not exist enter of new rar year are winning to travel in	order to get demartication.		
REFERRING AGENCY or AGENCY THROUGH WHI	ICH VOU RECEIVE SERVI	TES	
Agency name:		SES	
Name of caseworker:			
Address:			
City:	State:		
HOUSEHOLD FINANCIAL INFORMATION			
Number of people in your household:			
	elationship to you: Mo	nthly Income:	
	<u> </u>	······································	
MONTHLY HOUSEHOLD INCOME:			
Are you able to work? Yes: No: No:			
If no, please explain why:			
If you are employed, place of employment:			
Your monthly employment income: \$			
Is your spouse/significant other employed? Yes:	No:		
If no, please explain why:			
If they are employed, Place of employment:			
Spouse's/significant other's monthly employment income: \$			
FINANCIAL ASSISTANCE:	Monthly amount:	Year benefit began:	
SSI or SSDI Payments ( <i>Provide copy of Award Letter</i> ):	\$	_	
Social Security (retirement):			
Unemployment/Workers Compensation:			
Temporary assistance to needy families (TANF):			
Other Public Assistance:	\$ \$		
TOTAL Monthly Household Income	Ψ ©		

Type of investments/assets:	
Child Support: \$   Type of investments/assets:  Total value of investments/assets: \$  Do you receive SNAP or EBT Benefits? Yes:	
Type of investments/assets:	
Do you receive SNAP or EBT Benefits? Yes:  No:  Month Do you receive Medicaid benefits? Yes:  No:  Do you receive Medicare benefits? Yes:  No:  Do you have a Medicare Advantage Plan? Yes:  No:  Do you have dental insurance? Yes:  No:  No:  (If Yes, A MONTHLY HOUSEHOLD EXPENSES:  Housing:  Own:  Rent:  Taxes:  HUtilities:  Phone:  Cable/Internet:  Medications/Medical Costs:  Out of pocket health insurance:  Is there a car in the household? Yes:  No:  Yes  Othe Child Care/Daycare:  Other Monthly Expenses:  Othe Child Care/Daycare:  Other Monthly Expenses:  Othe Child Care/Daycare:  Monthly Household Expenses:  No:  No:  No:  No:  No:  No:  No:  N	
Do you receive SNAP or EBT Benefits? Yes:  No:  Month Do you receive Medicaid benefits? Yes:  No:  Do you receive Medicare benefits? Yes:  No:  Do you have a Medicare Advantage Plan? Yes:  No:  Do you have dental insurance? Yes:  No:  No:  (If Yes, A MONTHLY HOUSEHOLD EXPENSES:  Housing:  Own:  Rent:  Taxes:  HUtilities:  Phone:  Cable/Internet:  Medications/Medical Costs:  Out of pocket health insurance:  Is there a car in the household? Yes:  No:  Yes  Othe Child Care/Daycare:  Other Monthly Expenses:  Othe Child Care/Daycare:  Other Monthly Expenses:  Othe Child Care/Daycare:  Monthly Household Expenses:  No:  No:  No:  No:  No:  No:  No:  N	
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Do you receive Medicare benefits? Yes: No: Do you have a Medicare Advantage Plan? Yes: No: Do you have dental insurance? Yes: No: Ves: No: (If Yes, in Monthly Household Expenses: South Monthly Household Expenses: South Medications/Medical Costs: No: No: Medications/Medical Costs: No: No: Medications/Medical Costs: No: No: Medications/Medical Costs: No: Medications/Medic	ly amount: \$
Do you have a Medicare Advantage Plan? Yes: No: No: Moyou have dental insurance? Yes: No: (If Yes, Amonthly Household Expenses:  Housing: \$ Own: Rent: Taxes: \$ Housing: \$ Cable/Internet: \$ Credit card/Loan Medications/Medical Costs: \$ Out of pocket health insurance: \$ Is there a car in the household? Yes: No:  Year of Car payment: \$ Car insurance/Car expenses/Gas: \$ Other Monthly Expenses:  Total Monthly Household Expenses: \$ Other Monthly Expenses: If yes, please explain: Are any other sources available to help pay for dental care (i.e. churches, service organizations, other agencies, etc.)? Yes: No: If yes, please explain: ADDITIONAL INFORMATION:	
MONTHLY HOUSEHOLD EXPENSES:  Housing: \$ Own:	
MONTHLY HOUSEHOLD EXPENSES:  Housing: \$ Own:	
Housing: \$ Own:	Provide copy of Dental Benefits)
Utilities: \$ Phone: \$ Cable/Internet: \$ Groceries (food, paper, laundry, personal care): \$ Credit card/Loan Medications/Medical Costs: \$ Out of pocket health insurance: \$ Is there a car in the household? Yes: No:	
Groceries (food, paper, laundry, personal care): \$Credit card/Loan Medications/Medical Costs: \$Out of pocket health insurance: \$Is there a car in the household? Yes: \[ \] No: \[ \] If yes, make: \[ \] model: \[ \] year of Car payment: \$Other Monthly Expenses: \$Other Child Care/Daycare: \$Other Monthly Expenses: \[ \]  Are any family members able to contribute to costs of your dental treatment? Yes: If yes, please explain: \[ \]  Are any other sources available to help pay for dental care (i.e. churches, service organizations, other agencies, etc.)? Yes: \[ \] No: If yes, please explain: \[ \]  ADDITIONAL INFORMATION:	omeowner's insurance: \$
Medications/Medical Costs: \$Out of pocket health insurance: \$Is there a car in the household? Yes: \[ \] No: \[ \]  If yes, make: \[ \] model: \[ \] year of Car payment: \$Other Monthly Expenses: \$Other Monthly Expenses: \[ \]  Total Monthly Household Expenses: \$Are any family members able to contribute to costs of your dental treatment? Yes: If yes, please explain: \[ \]  Are any other sources available to help pay for dental care (i.e. churches, service organizations, other agencies, etc.)? Yes: \[ \] No: If yes, please explain: \[ \]  ADDITIONAL INFORMATION:	
Is there a car in the household? Yes:   No:   If yes, make: model: year of Car payment: \$ Car insurance/Car expenses/Gas: \$ Other Child Care/Daycare: \$ Other Monthly Expenses:   Total Monthly Household Expenses: \$ Are any family members able to contribute to costs of your dental treatment? Yes: If yes, please explain: Are any other sources available to help pay for dental care (i.e. churches, service organizations, other agencies, etc.)? Yes:   No: If yes, please explain: No: ADDITIONAL INFORMATION:	payments: \$
If yes, make:	Life/Burial insurance: \$
Car payment: \$Car insurance/Car expenses/Gas: \$Other Child Care/Daycare: \$Other Monthly Expenses:  Total Monthly Household Expenses: \$  Are any family members able to contribute to costs of your dental treatment? Yes: If yes, please explain:  Are any other sources available to help pay for dental care (i.e. churches, service organizations, other agencies, etc.)? Yes: No: If yes, please explain:  ADDITIONAL INFORMATION:	
Child Care/Daycare: \$Other Monthly Expenses:  Total Monthly Household Expenses: \$  Are any family members able to contribute to costs of your dental treatment? Yes: If yes, please explain:  Are any other sources available to help pay for dental care (i.e. churches, service organizations, other agencies, etc.)? Yes: No: If yes, please explain:  ADDITIONAL INFORMATION:	car:
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Are any family members able to contribute to costs of your dental treatment? Yes: If yes, please explain:  Are any other sources available to help pay for dental care (i.e. churches, service organizations, other agencies, etc.)? Yes:   No: If yes, please explain:  ADDITIONAL INFORMATION:	
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Are any other sources available to help pay for dental care  (i.e. churches, service organizations, other agencies, etc.)? Yes: No:  If yes, please explain:  ADDITIONAL INFORMATION:	☐ No: ☐
(i.e. churches, service organizations, other agencies, etc.)? Yes: No: If yes, please explain:  ADDITIONAL INFORMATION:	
If yes, please explain:  ADDITIONAL INFORMATION:	
ADDITIONAL INFORMATION:	
Use this space to elaborate on any information not sufficiently explained in other a	reas:
•	

- Submit financial information: Pay stubs, W2 Form, Recent income Tax Return, Public assistance proof, Award Letters, Other income proof.
- Sign Page 4.

# **AGREEMENT**

# Please read the following statements If you understand and agree to the conditions please sign and date the form below

# Agreement – Release of Information

- a) I understand that I will need to provide personal information that includes but, is not limited to medical, dental, and financial condition. I authorize DLN's DDS program to obtain information from, and share information with my physician(s), dentist(s), contact people I listed, and/or government or private agencies in order to determine my eligibility for DLN's DDS program.
- b) I understand information provided by me or others as noted above may be given only to the volunteers involved in my treatment and will be held confidential. I authorize DLN's DDS program to share information with and obtain information about me with one or more dentist(s) volunteering in DLN's DDS program.
- c) I understand if my disability is AIDS or HIV related, I authorize the DDS program and Dental Lifeline Network to release information about my AIDS or HIV-related medical condition to one or more volunteer dentists DDS program and hold Dental Lifeline Network harmless for doing so.
- d) I also understand that I have a right to revoke this consent at any time except to the extent that the person who is to make the disclosure has already acted in reliance on it. Furthermore, this consent will expire at either the termination or completion of my treatment through the DDS program.

## **Eligibility & Treatment Understanding**

- a) I realize that my application to DLN's DDS program does <u>not</u> assure I will be referred for an examination or that I will be accepted as a patient following an examination. I understand that Dental Lifeline Network, which coordinates the DDS program, will determine whether I am eligible for the program and, if so, will try to refer me to a participating volunteer dentist. I further understand that the dentist, <u>not</u> the organization, is solely responsible for diagnosis and any possible treatment that I might receive for my dental needs.
- b) I understand that the dentist(s) has volunteered to treat my existing dental condition only and is not obligated to provide donated care in the future or to maintain me as a patient.
- c) I understand that a volunteer dentist in DLN's DDS program may discontinue providing services to me at any time upon reasonable notice provided to me. I understand that, after receiving such notice, I am responsible for obtaining the services of an alternate dentist. I also understand that the Dental Lifeline Network has no responsibility to assist me in obtaining the services of an alternate dentist.

# My Responsibilities

- a) I agree to find and obtain reliable transportation to and from all dental appointments. Also, I agree to arrive on time to all of my appointments and will make every effort to arrive 15 minutes early prior to the time of my appointment.
- b) I agree to keep all appointments unless I have a serious emergency and rescheduling is unavoidable. If I have an emergency and I am unable to keep an appointment, I will follow the dentist's policy regarding cancellation and call the dentist's office to cancel my appointment at least 24-48 hours in advance. I understand that if I miss an appointment without calling in advance or reschedule or cancel more than one appointment, I may be terminated from DLN's DDS program.
- c) I shall not ask DLN's DDS volunteer dentist for pain medication and understand that medications will only be supplied or prescribed to me by the dentist when it is absolutely necessary and at the dentist's discretion.

To the best of my knowledge, the information provided in this application is a full and accurate disclosure of my current physical, medical, and financial status and I agree to the terms and conditions stated above:

Signature of client or client's guardian (if applicable):			 
Printed name of client:	Date:	/	

This form must be signed and dated prior to acceptance into the DDS program



# **Photo and Information Consent Form (Optional)**

I authorize Dental Lifeline Network to use my name, information, statements, or photograph for public relations purposes, and to attribute my statements to me as an expression of my personal experience. I understand that this information may be used in dental journals, website(s), media articles, advertisements, social media or other marketing materials that promote the programs of the organization and encourage involvement from dental professionals and funders. I also agree that no material needs to be submitted to me for any further approval, and I give the organization the right to copyright such material if necessary. I understand that if I don't grant this permission, it will not affect my eligibility for receiving services through Dental Lifeline Network's Donated Dental Services (DDS) Program.

Signature of client:	Date:		
Signature of client's guardian (if applicable):	Date:		

**PLEASE NOTE:** This form should only be submitted if the Medical Eligibility question is marked "yes" on page one (1) of the application. This form <u>MUST BE COMPLETED BY YOUR TREATING MEDICAL PRACTITIONER</u>.



# Dental Lifeline Network - Medical Triage Form

DLN is dedicated to helping people with disabilities, the elderly, or the medically fragile/compromised. We need your help to prioritize the dental needs of your patient.

Patient Name (Printe	d):	Program:
Medical Necessity of	Dental Care:	
Given medical circums morbidity?	stance(s), are you concerned the person's dental con	ndition poses a significant risk of increased
* <i>If yes, please</i> ☐ Moderate, 1 ☐ Severe, nee	answer is no, do NOT proceed with the remainder grade risk: needs dental care completed within six to twelve mods dental care within three to six months sent status an unacceptable risk to overall care (i.e.,	onths
Medical Condition (p	lease check all applicable lines):	
☐ Disease(s) ☐ Immunosup ☐ Infection of existing ☐ Infection of existing ☐ Recipient of or cand ☐ Poorly managed dia ☐ History of endocard ☐ History or current up ☐ Planned, ☐ ☐ Recurrent pulmonar ☐ Planned surgical, er ☐ Dysphagia related to mastication ☐ Serious risk that sev ☐ Patient requires record	rause patient is immunocompromised by:  (specify	devices
<u> </u>		
Severity of disease:	we check applicable line):  ☐ Mild (no obvious decay or periodontal infection of the periodontal of the per	disease but not extreme) r mobile, significant periodontal inflammation
Physician Name: Office Stamp:	Physician Signature:	Date:
Please Return to: 180	0 15th St. Suite 200 Denver, Co. 80202	